

# Application to join Vitality 2018



## Contact us

Tel: 0860 99 88 77, PO Box 653574, Benmore 2010, www.discovery.co.za

## Purpose of the form

Thank you for deciding to apply to join Discovery Vitality. This document is an application form for membership. It also contains some rules for membership. Please make sure you read and understand these rules.

## What you must do

- Please print this form in its entirety, please print clearly.
- Read and understand the membership rules.
- Sign the application form.
- Submit the form by email at [vitalitysales@discovery.co.za](mailto:vitalitysales@discovery.co.za) or by fax to (011) 539 25 09.

Main applicant's name and surname \_\_\_\_\_  
Main applicant's ID number \_\_\_\_\_ \*Employer number \_\_\_\_\_  
Health membership number \_\_\_\_\_  
Vitality commencement date 01/\_\_\_\_/20 \_\_\_\_

\*An employer number is only required for member's whose employers will pay for their Vitality premium.

## 1. Banking details and payment date

If you are paying your own Vitality contribution, please complete this section.

Bank name \_\_\_\_\_  
Branch name \_\_\_\_\_ Branch code \_\_\_\_\_  
Account number \_\_\_\_\_ Type of account  Cheque  Savings  
Account holder \_\_\_\_\_

Accountholder's signature \_\_\_\_\_ Signature of main applicant \_\_\_\_\_

**Please note:** If you are using someone else's bank account, the accountholder must sign above to confirm and consent to this.

If your activation request reaches Vitality between the 1st and 15th of the month, the policy will be effective from the first of the current month. If you activate Vitality between the 16th and last day of the month, the policy will be effective from the first of the following month.

If your membership is not activated in time for the debit order collection, your first premium will be collected with the next debit order unless it has been paid in the interim.

You confirm that the account information provided above is an account in your name and as such you have the right to give Discovery Vitality (Pty) Ltd the authority to debit such on a monthly basis.

You confirm that the account listed above is compliant with the Financial Intelligence Centre Act ("FICA").

## 2. Vitality contributions for 2018

	Vitality
Member	R239
Member + spouse or dependant	R289
Member + 2 or more dependants	R329

## The Discovery Card

Discovery Card is a Visa credit card which boosts Vitality rewards. Vitality members get better savings and bigger rewards. Get the Card and Get Rewarded.

Would you like to apply for a Discovery Card?  Yes  No

**Please note:** When assessing your Discovery Card application, a credit check will be done. An accredited consultant will phone you to complete the application. A Discovery Card will only be issued if you meet the credit approval criteria.

You give consent to Discovery Vitality to share information with Discovery Card to facilitate this application process  Yes  No

### 3. Our Privacy Statement

1. Definitions
  - 1.1. We, us and our refers to Discovery Vitality (Pty) Ltd.
  - 1.2. **You and your** refers to the owner of the Vitality Policy.
  - 1.3. **Your personal information** refers to personal information about you, your spouse, your dependents, your beneficiaries and your employees (as relevant). It includes information about health, financial status, gender, age, contact numbers and addresses.
  - 1.4. **Process information** means the automated or manual activity of collecting, recording, organising, storing, updating, distributing and removing or deleting personal information.
  - 1.5. **Competent person** means anyone who is legally competent to consent to any action or decision being taken for any matter concerning a child, for example a parent or legal guardian.
2. When you engage with us, you trust us with personal information about yourself, your family, and in some case, your employees. We are committed to protecting your right to privacy.

The purpose of this Privacy Statement is to set out how we collect, use, share and otherwise process your personal information, in line with the Protection of Personal Information Act ("POPIA").
3. You have the right to object to the processing of your personal information. It is voluntary to accept these terms and conditions. However, we require your acceptance to activate and service your Vitality policy. This means that if you do not accept, we cannot activate and service your Vitality Policy.
4. We will keep your personal information confidential. You may have given us this information yourself or we may have collected it from other sources. If you share your personal information with any third parties, we will not be responsible for any loss suffered by you, your dependants, your beneficiaries, your spouse or your employees>.
5. You warrant that when you give us personal information about your dependants, beneficiaries, spouse, or employees, you have received their permission to share their personal information with us for the purposes set out in this Privacy Statement and any other related purposes.
6. If you are an employer, you agree to indemnify us against any loss or damage, direct or indirect, that an employee suffers because of the unauthorised use of your employees' personal information.
7. If you are giving consent for a person under 18 (a minor) you confirm that you are a competent person and that you have authority to give their consent for them.
8. You agree that we may process your personal information for the following purposes:
  - 8.1. The administration of the Vitality programme;
  - 8.2. The provision of any services that you or any dependant on your Vitality policy may require;
  - 8.3. The rendering of services by Vitality; and
  - 8.4. The provision of relevant information to a contracted third party who require such information to render a service to you or any dependant on your Vitality policy and only if such contracted third party agrees to keep the information confidential.
9. If a third party asks us for any of your personal information, we will share it with them only if:
  - 9.1. you have already given your consent for the disclosure of this information to that third party; or
  - 9.2. we have a legal or contractual duty to give the information to that third party; or
  - 9.3. for risk and fraud prevention purposes.
10. You confirm that we may share your personal information within the Discovery Group of companies for:
  - 10.1. administration
  - 10.2. fraud prevention; and
  - 10.3. where necessary to provide Group-wide services, benefits and infrastructure to help you in your personal or professional capacity.
11. You also confirm that we may share and combine all your personal information for any one or more of the following purposes:
  - 11.1. market, statistical and academic research; and
  - 11.2. to customise our benefits and services to meet your needs.

You agree that your personal information may be shared with third parties such as academics and researchers, including those outside South Africa. We ensure that the academics and researchers will keep your personal information confidential and all data will be made anonymous to the extent possible and where appropriate. No personal information will be made available to a third party unless that third party has agreed to abide by strict confidentiality protocols that we require. If we publish the results of this research, you will not be identified by name.

If we want to share your personal information for any other reason, we will do so only with your permission.
12. By signing this application form, you authorise us to obtain and share information about your creditworthiness with any credit bureau or credit provider's industry association or industry body. This includes information about credit history, financial history, judgments, default history (in accordance with the requirements of the National Credit Act and Regulations) and sharing of information for purposes of risk analysis, tracing and any related purposes.
13. We have the right to communicate with you electronically about any changes on your Vitality policy, including your contributions or changes and improvements to the benefits you are entitled to on your Vitality policy.
14. We have a duty to keep you updated about any offers and new products that we make available from time to time. Any entity within the Discovery Group and contracted third-party service providers may communicate with you about these.
15. Please let us know if you do not wish to receive any direct telephone marketing from us.
16. You have the right to know what personal information we hold about you. If you wish to receive a copy, please complete a form called an 'Access Request Form' on [www.discovery.co.za](http://www.discovery.co.za) and specify the information you would like. We will take all reasonable steps to confirm your identity before providing details of your personal information.

We are entitled to charge a fee for this service and will let you know what it is at the time of your request.
17. You have the right to ask us to update, correct or delete your personal information. Where we cannot delete your personal information, we will take all steps to make it anonymous. You agree that we may keep your personal information until you ask us to delete or destroy it. This is unless the law requires us to keep it.
18. We are required to collect and keep personal information in terms of the following laws:
  - 18.1. The Electronic Communications and Transactions Act (ECT)
  - 18.2. The Financial Intelligence Centre Act (FICA)
  - 18.3. The Financial Advisory and Intermediary Services Act (FAIS)
  - 18.4. The National Credit Act (NCA)

## Our Privacy Statement (continued)

- 18.5. The Consumer Protection Act (CPA);
19. You agree that we may transfer your personal information outside South Africa:
- 19.1. if you give us an email address that is hosted outside South Africa; or
- 19.2. to administer certain services, for example, cloud services.
- We will ensure that any country, company or person that we pass your personal information to agrees to treat your information with the same level of protection as we are obliged to.
20. If we become involved in a proposed or actual merger, acquisition or any form of sale of any assets, we have the right to share your personal information with third parties in connection with the transaction. In the case of a merger, acquisition or sale, the new entity will have access to your personal information. The terms of this Privacy Statement will continue to apply.
21. We may change this Privacy Statement at any time. The most updated version will be always be available on [www.discovery.co.za](http://www.discovery.co.za).
22. If you believe that we have used your personal information contrary to this Privacy Statement, you must first attempt to resolve any concerns with us. If you are not satisfied after this process, you have the right to lodge a complaint with the Information Regulator, under POPIA.

The contact details are:

The Information Regulator (South Africa)  
SALU Building,  
316 Thabo Sehume Street,  
PRETORIA

Ms Mmamoroke Mphelo  
Tel: 012 406 4818  
Fax: 086 500 3351  
[infoereg@justice.gov.za](mailto:infoereg@justice.gov.za)

## 4. Vitality rules for membership

### Discovery Vitality and KeyFIT are separate from the Scheme and administrator

Discovery Vitality is a separate company from Discovery Health (Pty) Ltd ('the administrator') and the Discovery Health Medical Scheme (referred to as 'the Scheme'). It is formally registered under the name Discovery Vitality (Pty) Ltd, (registration number 1999/007736/07) and takes care of the administration of the Vitality and KeyFIT programmes ('Discovery Vitality'), Discovery Card and the Discovery Card loyalty programme.

### Rules of the Vitality programme

A full set of rules is available on [www.discovery.co.za](http://www.discovery.co.za) or you can call Discovery Vitality on 0860 99 88 77. In the event of a conflict between what is set out here, on our website and the rules of Vitality, the rules will always apply.

### Your contributions to Discovery Vitality are separate

The contributions you pay are for Discovery Vitality and are not part of the contributions you pay to the Scheme.

### Cancellation of Vitality membership

Please give notice on the first day of the month if you wish to cancel your Vitality membership in that month. Otherwise, your membership will only end on the last day of the next month. You must be a member of Vitality at the time of the \*billing cycle (not the time of the transaction) in order to be eligible for your reward.

\*Billing Cycle refers to the date decided by Discovery Vitality, on which your Vitality benefits are calculated on a monthly basis.

**When you sign this application to join Vitality, you confirm that you accepted the rules for membership and you agree that you and those you apply for will be bound by them.**

Signed at (town or city) \_\_\_\_\_

on 

Y	Y	Y	Y	M	M	D	D
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Signature of main applicant \_\_\_\_\_

**The main applicant must sign and date any changes.**